

## **VICTORIA HEARING CENTER**

117 Medical Drive, Suite 2 Victoria, Texas 77904 (361) 573-4832

### **HEARING AID POLICY**

Thank you for choosing our practice! We are committed to the success of your treatment and care. Please understand that payment of your bill part of this treatment and care.

For your convenience, we have answered a variety of commonly asked policy questions below. Please ask if you need further information about any of these policies.

#### **How May I Pay?**

We accept payment by cash, check, VISA, Mastercard, Discover and CareCredit. We also accept Workers Compensation, Harmony Hearing Services and Texas Work Force Commission for hearing aids. All private pay hearing aids and products must be paid for by the fitting date. We allow for a ½ down payment when ordered and the remainder of the payment on the fitting/dispense date.

#### **Will You File My Insurance?**

We file insurance as a courtesy for a hearing aid purchase. We are not in network for any insurance. We do not participate with Traditional Medicare and Medicaid. Traditional Medicare and most Medicare supplements do not have a hearing aid benefit. We also do not participate with any Discount Providers. Our office will call your insurance once we have your current insurance information and an initial hearing aid consultation appointment is made. If there is a benefit, then insurance will be filed once the hearing aid is purchased. We will refund you the insurance payment less any possible outstanding balance. The refund is made by the initial form of payment. For example, if you paid by credit card, that credit card is credited. If you pay by check, then you are refunded by check.

#### **Do I Need A Referral?**

A physician referral is not required by us. However, a referral may be needed if your insurance or program requires one.

#### **Do I Need Medical Clearance?**

We recommend you have any medical issues with your ears attended to before the consult. Ears must be cleared of excess ear wax, blockages, fluid, or infection before we can test your hearing. This will insure a more accurate test. For your convenience, we are able to schedule for an ENT physician appointment to have your ears checked on the same day as your hearing test and

consultation. If you choose not to see a physician for medical clearance, we will have you sign a waiver that you chose not to see one.

**What If My Child Needs A Hearing Aid?**

State mandates for minors are different. A parent or legal guardian must accompany a minor. The accompanying adult is responsible for payment of the account. Any child under age 18 must receive medical clearance within 6 months of being fit with a hearing aid. If the child did not see one of our ENT's, we will need a physician referral and clearance for hearing aids. For your convenience, we can schedule an ENT physician visit on the same day as the hearing test and consultation.